

Cheque/DD Related Services	Cancellation/duplicate issue of DD & PO - Other Banks	Per Instrument + Actuals	Rs. 50	Rs. 50	Rs. 50	Rs. 50	Rs. 50	Rs. 50	Rs. 50	Rs. 50	Rs. 100
	Local clearing - outward		NIL	NIL	NIL	NIL	NIL	Not Applicable	NIL	NIL	NIL
	Local clearing - inward		NIL	NIL	NIL	NIL	NIL	Not Applicable	NIL	NIL	NIL
	Cheque returned - local clearing inward due to insufficient funds	Per Instrument	Rs. 350 upto 3 instruments per month Rs. 700 upto 7 instruments per month Rs. 1000 beyond 7 instruments per month	Rs. 350 upto 3 instruments per month Rs. 700 upto 7 instruments per month Rs. 1000 beyond 7 instruments per month	Rs. 350 upto 3 instruments per month Rs. 700 upto 7 instruments per month Rs. 1000 beyond 7 instruments per month	Not Applicable Rs. 350 upto 3 instruments per month Rs. 700 upto 7 instruments per month Rs. 1000 beyond 7 instruments per month	Not Applicable Rs. 350 upto 3 instruments per month Rs. 700 upto 7 instruments per month Rs. 1000 beyond 7 instruments per month	Not Applicable	Rs. 350 upto 3 instruments per month Rs. 700 upto 7 instruments per month Rs. 1000 beyond 7 instruments per month	Rs. 350 upto 3 instruments per month Rs. 700 upto 7 instruments per month Rs. 1000 beyond 7 instruments per month	Rs. 500
	Cheque returned - local clearing inward due to reasons other than connectivity	Per Instrument	Rs. 50	Rs. 50	Rs. 50	Rs. 50	Rs. 50	Not Applicable	Rs. 50	Rs. 50	Rs. 150
	Cheque returned - local clearing outward	Per Instrument	Rs. 150	Rs. 150	Rs. 150	Rs. 150	Rs. 150	Not Applicable	Rs. 150	Rs. 150	Rs. 500
	Outstation collection - outward	Per Instrument + Actuals	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Not Applicable	Rs. 100	Rs. 100	Rs. 200
	Outstation collection - inward		Actuals (incl. postage)	Actuals (incl. postage)	Actuals (incl. postage)	Actuals (incl. postage)	Actuals (incl. postage)	Not Applicable	Actuals (incl. postage)	Actuals (incl. postage)	Actuals (incl. postage)
	Cheque returned charges - outstation collection outward		Actuals	Actuals	Actuals	Actuals	Actuals	Not Applicable	Actuals	Actuals	Actuals
	Cheque returned charges - outstation collection inward		Insufficient Funds: Rs. 350 + OCC handling charges as incurred Others: Rs. 150 + OCC Handling charges as incurred	Insufficient Funds: Rs. 350 + OCC handling charges as incurred Others: Rs. 150 + OCC Handling charges as incurred	Insufficient Funds: Rs. 350 + OCC handling charges as incurred Others: Rs. 150 + OCC Handling charges as incurred	Insufficient Funds: Rs. 350 + OCC handling charges as incurred Others: Rs. 150 + OCC Handling charges as incurred	Insufficient Funds: Rs. 350 + OCC handling charges as incurred Others: Rs. 150 + OCC Handling charges as incurred	Not Applicable	Insufficient Funds: Rs. 350+ OCC handling charges as incurred Others: Rs. 150 + OCC Handling charges as incurred	Insufficient Funds: Rs. 350+ OCC handling charges as incurred Others: Rs. 150 + OCC Handling charges as incurred	Insufficient Funds: Rs. 350+ OCC handling charges as incurred Others: Rs. 150 + OCC Handling charges as incurred
NACH Inward return - Insufficient Funds		Rs. 350 per instance	Rs. 350 per instance	Rs. 350 per instance	Rs. 350 per instance	Rs. 350 per instance	Rs. 350 per instance	Rs. 350 per instance	Rs. 350 per instance	Rs. 350 per instance	
Statement/Passbook	New Passbook (first & subsequent)		NIL	NIL	NIL	Not Applicable	NIL	NIL	NIL	NIL	NIL
	Duplicate passbook (on lost passbook)	Per Passbook	Rs. 100	NIL	NIL	Not Applicable	Rs. 100	Rs. 100	Rs. 100	Rs. 100	NIL
	Duplicate Account Statement	Per Statement	Rs. 50	NIL	NIL	Rs. 50	Rs. 50	Rs. 50	Rs. 50	Rs. 50	NIL
	Account Statement (Email/Electronic/SMS)	Per Statement	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
Locker Related Services	Locker Metro	Small / Per Year	Rs. 1500	Rs. 1500	Rs. 1500	Rs. 1500	Not Applicable	Not Applicable	Rs. 1500 (Discount 50%)	Rs. 1500	Rs. 1500
		Medium / Per year	Rs. 3250	Rs. 3250	Rs. 3250	Rs. 3250	Not Applicable	Not Applicable	Rs. 3250 (Discount 20%)	Rs. 3250	Rs. 3250
		Large / Per Year	Rs. 5000	Rs. 5000	Rs. 5000	Rs. 5000	Not Applicable	Not Applicable	Rs. 5000 (Discount 10%)	Rs. 5000	Rs. 5000
	Locker Urban	Small / Per Year	Rs. 1200	Rs. 1200	Rs. 1200	Rs. 1200	Not Applicable	Not Applicable	Rs. 1200 (Discount 50%)	Rs. 1200	Rs. 1200
		Medium / Per year	Rs. 3000	Rs. 3000	Rs. 3000	Rs. 3000	Not Applicable	Not Applicable	Rs. 3000 (Discount 20%)	Rs. 3000	Rs. 3000
		Large / Per Year	Rs. 4500	Rs. 4500	Rs. 4500	Rs. 4500	Not Applicable	Not Applicable	Rs. 4500 (Discount 10%)	Rs. 4500	Rs. 4500
	Locker Semi-Urban	Small / Per Year	Rs. 800	Rs. 800	Rs. 800	Rs. 800	Not Applicable	Not Applicable	Rs. 800 (Discount 50%)	Rs. 800	Rs. 800
		Medium / Per year	Rs. 2000	Rs. 2000	Rs. 2000	Rs. 2000	Not Applicable	Not Applicable	Rs. 2000 (Discount 20%)	Rs. 2000	Rs. 2000
		Large / Per Year	Rs. 3500	Rs. 3500	Rs. 3500	Rs. 3500	Not Applicable	Not Applicable	Rs. 3500 (Discount 10%)	Rs. 3500	Rs. 3500
	Locker Rural	Small / Per Year	Rs. 800	Rs. 800	Rs. 800	Rs. 800	Not Applicable	Not Applicable	Rs. 800 (Discount 50%)	Rs. 800	Rs. 800
		Medium / Per year	Rs. 2000	Rs. 2000	Rs. 2000	Rs. 2000	Not Applicable	Not Applicable	Rs. 2000 (Discount 20%)	Rs. 2000	Rs. 2000
		Large / Per Year	Rs. 3500	Rs. 3500	Rs. 3500	Rs. 3500	Not Applicable	Not Applicable	Rs. 3500 (Discount 10%)	Rs. 3500	Rs. 3500
	Loss of locker key (Locker break open)	Including Actuals	Rs. 500	Rs. 500	Rs. 500	Rs. 500	Not Applicable	Not Applicable	Rs. 500	Rs. 500	Rs. 500
Delay in Locker rent	Per Month	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Not Applicable	Not Applicable	Rs. 100	Rs. 100	Rs. 100	
Stop Payment through Branch	Per instruction	Rs. 100	Rs. 100	Rs. 100	Not Applicable	Rs. 100	Not Applicable	Rs. 100	Rs. 100	Rs. 100	
Stop Payment Revoke Branch	Per instruction	Rs. 100	Rs. 100	Rs. 100	Not Applicable	Rs. 100	Not Applicable	Rs. 100	Rs. 100	Rs. 100	
Stop Payment through Net Banking	Per instruction	Rs. 100	Rs. 100	Rs. 100	Not Applicable	Rs. 100	Not Applicable	Rs. 100	Rs. 100	Rs. 100	
Stop Payment Revoke Net Banking	Per instruction	Rs. 100	Rs. 100	Rs. 100	Not Applicable	Rs. 100	Not Applicable	Rs. 100	Rs. 100	Rs. 100	
Stop Payment through SMS Banking	Per instruction	Rs. 100	Rs. 100	Rs. 100	Not Applicable	Rs. 100	Not Applicable	Rs. 100	Rs. 100	Rs. 100	
Stop Payment Revoke SMS Banking	Per instruction	Rs. 100	Rs. 100	Rs. 100	Not Applicable	Rs. 100	Not Applicable	Rs. 100	Rs. 100	Rs. 100	
Service Requests	Change of product code(Upgradation/Degradation)	NIL	NIL	NIL	NIL	Not Applicable	Not Applicable	NIL	NIL	NIL	
	Interest certificate issue	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	
	Balance certificate issue	Per Instance	Rs. 100	Rs. 100	NIL	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	
	Photo/Signature/Address Attestation/Verification	Per Instance	Rs. 100	Rs. 100	NIL	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	
	Retrieval/enquiry of records older than 12 months	Per Instance	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	
	Account Closure	Before 12 months	Rs. 100	Rs. 250	Rs. 250	Rs. 100	Rs. 100	Rs. 100	NIL	Rs. 100	Rs. 550
	Account Closure	After 12 months	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
Insurance on ATM Card	Accidental Insurance on ATM Card		Rs.100000	Rs.100000	Rs.100000	Rs.100000	Rs.100000	Not Applicable	Rs.100000	Rs.100000	Rs.100000