

Green PIN is fast and secure!

14 December 2015

Saharanpur : 10 Dec 2015: In case you have lost your secret PIN or have forgotten the same, now you don't have to wait for a week or so to get the duplicate PIN from Shivalik Bank H.O. A much faster and secured alternative has been made available to you now.

Usually, when a cardholder forgets and loses his ATM PIN, he has to apply for a duplicate PIN and it usually takes 7 to 10 days to get the duplicate PIN via courier. But Shivalik Bank now offers a much faster method which ensures that you get a duplicate PIN within minutes. Since no paperwork is needed, we call it GREEN PIN. You set your duplicate PIN on any Shivalik Bank ATM yourself on the basis of OTP received from the bank.

What you have to do is send an SMS using our SMS BANKING FACILITY to get a reference number. You have to give this reference number to your branch by either visiting there or by calling your bank branch over phone and establishing your identity. When the branch is convinced of your identity, they feed the reference number given by you into the system to generate a ONE-TIME-PASSWORD which you receive on your registered mobile number. You need this OTP to generate a new PIN on any Shivalik Bank ATM.