



SHIVALIK
Shivalik Small Finance Bank

Terms and Conditions – Har Din Mahotsav



What is the Offer ?

Customer shall get Rs. 200 as a Cashback on first time UPI registration and conducting two UPI transactions. The Offer is made available exclusively for First time UPI registration of Shivalik bank account and conducting minimum 2 successful UPI transactions via Shivalik bank account. The registration on UPI should be done within the offer period.

What is the offer period ?

The Offer will be valid from 29th November 2021 to 5th December 2021 (both days inclusive) ("Offer Period"), unless revoked or extended by Shivalik Bank at its sole discretion. Shivalik Bank reserves the right to extend, withdraw, cancel, discontinue, or terminate this Offer at any time without prior notice and without any liability.

How many times can this offer be applied ?

A customer can avail the offer only once during the Offer Period.

Definitions

In these terms and conditions, unless there is anything repugnant to the subject or context thereof, the following words / expressions shall have the meaning as stated herein under:

- "Account" refers to the savings and /or current account designated by Shivalik Small Finance Bank to be eligible account/s for operations using the Card.
- "Card" refers to the Shivalik Small Finance Bank debit card issued to the Account holder in India and/or any other person specified by the Account holder to the Bank.
- "Cardholder" refers to the account holder of Shivalik Small Finance Bank or any such person authorized by the account holder to whom a card has been issued and who is authorized to hold the Card.
- "The Bank", refers to Shivalik Small Finance Bank Limited, a Scheduled Commercial Bank, registered under the Companies Act, 2013 (CIN: U65900DL2020PLC366027) and licensed to carry on banking activities as regulated by the Reserve Bank of India with its registered office at Salcon Aurum Jasola District Centre, New Delhi 110025 including branch/office thereof.
- "PIN", means the Personal Identification Number (required to access ATMs/POS/Other Merchant Websites etc.) allocated to the Cardholder by the Bank, chosen/modified by Cardholder from time to time.

TERMS and CONDITIONS

These Terms and Conditions apply to and regulate the usage of debit cards offered by Shivalik Small Finance Bank to Account holder and/or any person as may be specified by the Account holder.

These terms and conditions (the "Terms") shall be in addition to any other terms as stipulated by Shivalik Small Finance Bank from time to time.

- Validity - This offer shall be valid from 29th November 2021 to 5th December 2021(both days inclusive).
- For getting a cashback of Rs. 200, customer shall conduct minimum two successful transactions with UPI.
- Eligibility – Customers who are holding an active Debit Card of Shivalik Small Finance Bank.
- Type of Transactions included for getting eligible for cashback:
 - Online Payment/s
 - Point of Sale Swipes
 - E-commerce transactions
- The offer is not applicable on the following types of transaction:
 - PPI wallet balance addition
 - ATM transaction/s
 - Reversal/Cancelled transaction/s
- Any cancelled/reversed transaction/s shall not be qualified for cashback offer.
- Eligible Customers will receive cashback within 30 working days from the last date of the Offer period.
- Any disputes arising out of the offer shall be subject to arbitration by a sole arbitrator appointed by Shivalik Small Finance Bank for this purpose. The proceedings of the arbitration shall be concluded as per the provisions of Arbitration and Conciliation Act, 1996. The place of arbitration shall be at Noida and the language of arbitration shall be English.
- The offer is valid only in India.
- By participating in this offer you agree to be bound by these terms and conditions of the offer, standard terms and conditions, terms of use.
- The registration with UPI shall be done within the offer duration as mentioned above.