

Cheque/DD Related Services	Local clearing - outward		NIL	NIL	NIL	NIL	NIL	Not Applicable	NIL	NIL	NIL	
	Local clearing - inward		NIL	NIL	NIL	NIL	NIL	Not Applicable	NIL	NIL	NIL	
	Cheque returned - local clearing inward due to insufficient funds	Per Instrument	Rs. 350 upto 3 instruments per month Rs. 700 upto 7 instruments per month Rs. 1000 beyond 7 instruments per month	Rs. 350 upto 3 instruments per month Rs. 700 upto 7 instruments per month Rs. 1000 beyond 7 instruments per month	Rs. 350 upto 3 instruments per month Rs. 700 upto 7 instruments per month Rs. 1000 beyond 7 instruments per month	Rs. 350 upto 3 instruments per month Rs. 700 upto 7 instruments per month Rs. 1000 beyond 7 instruments per month	Rs. 350 upto 3 instruments per month Rs. 700 upto 7 instruments per month Rs. 1000 beyond 7 instruments per month	Not Applicable	Rs. 350 upto 3 instruments per month Rs. 700 upto 7 instruments per month Rs. 1000 beyond 7 instruments per month	Rs. 350 upto 3 instruments per month Rs. 700 upto 7 instruments per month Rs. 1000 beyond 7 instruments per month	Rs. 350 upto 3 instruments per month Rs. 700 upto 7 instruments per month Rs. 1000 beyond 7 instruments per month	
	Cheque returned - local clearing inward due to reasons other than connectivity	Per Instrument	Rs. 50	Rs. 50	Rs. 50	Rs. 50	Rs. 50	Not Applicable	Rs. 50	Rs. 50	Rs. 150	
	Cheque returned - local clearing outward	Per Instrument	Rs. 150	Rs. 150	Rs. 150	Rs. 150	Rs. 150	Not Applicable	Rs. 150	Rs. 150	Rs. 500	
	Outstation collection - outward	Per instrument + Actuals	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Not Applicable	Rs. 100	Rs. 100	Rs. 200	
	Outstation collection - inward	Actuals (incl. postage)	Actuals (incl. postage)	Actuals (incl. postage)	Actuals (incl. postage)	Actuals (incl. postage)	Actuals (incl. postage)	Not Applicable	Actuals (incl. postage)	Actuals (incl. postage)	Actuals (incl. postage)	
Cheque returned charges - outstation collection outward	Actuals	Actuals	Actuals	Actuals	Actuals	Actuals	Not Applicable	Actuals	Actuals	Actuals		
Cheque returned charges - outstation collection inward		Insufficient Funds: Rs. 350 + OCC handling charges as incurred Others: Rs. 150 + OCC Handling charges as incurred	Insufficient Funds: Rs. 350 + OCC handling charges as incurred Others: Rs. 150 + OCC Handling charges as incurred	Insufficient Funds: Rs. 350 + OCC handling charges as incurred Others: Rs. 150 + OCC Handling charges as incurred	Insufficient Funds: Rs. 350 + OCC handling charges as incurred Others: Rs. 150 + OCC Handling charges as incurred	Insufficient Funds: Rs. 350 + OCC handling charges as incurred Others: Rs. 150 + OCC Handling charges as incurred	Insufficient Funds: Rs. 350+ OCC handling charges as incurred Others: Rs. 150 + OCC Handling charges as incurred	Not Applicable	Insufficient Funds: Rs. 350+ OCC handling charges as incurred Others: Rs. 150 + OCC Handling charges as incurred	Insufficient Funds: Rs. 350+ OCC handling charges as incurred Others: Rs. 150 + OCC Handling charges as incurred	Insufficient Funds: Rs. 350+ OCC handling charges as incurred Others: Rs. 150 + OCC Handling charges as incurred	
NACH Inward return - Insufficient Funds		Rs. 350 per instance	Rs. 350 per instance	Rs. 350 per instance	Rs. 350 per instance	Rs. 350 per instance	Rs. 350 per instance	Rs. 350 per instance	Rs. 350 per instance	Rs. 350 per instance		
Statement/Passbook	New Passbook (first & subsequent)		NIL	NIL	NIL	Not Applicable	NIL	NIL	NIL	Not Applicable	NIL	
	Duplicate passbook (on lost passbook)	Per Passbook	Rs.150	Rs.150	Rs.150	Not Applicable	Rs.150	Rs.150	Rs.150	Not Applicable	NIL	
	Account Statement	Per Statement	Rs. 50	NIL	NIL	Rs. 50	Rs. 50	Rs. 50	Rs. 50	Rs. 50	NIL	
	Account Statement (Email/Electronic/SMS)	Per Statement	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	
Locker Related Services	Locker Metro	Small / Per Year (125x175x492)	Rs. 1500	Rs. 1500	Rs. 1500	Rs. 1500	Not Applicable	Not Applicable	Rs. 1500 (Discount 50%)	Rs. 1500	Rs. 1500	
		Medium / Per Year (125x324x492)	Rs. 3250	Rs. 3250	Rs. 3250	Rs. 3250	Not Applicable	Not Applicable	Rs. 3250 (Discount 20%)	Rs. 3250	Rs. 3250	
		Large / Per Year (159x424x492)	Rs. 5000	Rs. 5000	Rs. 5000	Rs. 5000	Not Applicable	Not Applicable	Rs. 5000 (Discount 10%)	Rs. 5000	Rs. 5000	
	Locker Urban	Small / Per Year (125x175x492)	Rs. 1200	Rs. 1200	Rs. 1200	Rs. 1200	Not Applicable	Not Applicable	Rs. 1200 (Discount 50%)	Rs. 1200	Rs. 1200	
		Medium / Per Year (125x324x492)	Rs. 3000	Rs. 3000	Rs. 3000	Rs. 3000	Not Applicable	Not Applicable	Rs. 3000 (Discount 20%)	Rs. 3000	Rs. 3000	
		Large / Per Year (159x424x492)	Rs. 4500	Rs. 4500	Rs. 4500	Rs. 4500	Not Applicable	Not Applicable	Rs. 4500 (Discount 10%)	Rs. 4500	Rs. 4500	
	Locker Semi-Urban	Small / Per Year (125x175x492)	Rs. 800	Rs. 800	Rs. 800	Rs. 800	Not Applicable	Not Applicable	Rs. 800 (Discount 50%)	Rs. 800	Rs. 800	
		Medium / Per Year (125x324x492)	Rs. 2000	Rs. 2000	Rs. 2000	Rs. 2000	Not Applicable	Not Applicable	Rs. 2000 (Discount 20%)	Rs. 2000	Rs. 2000	
		Large / Per Year (159x424x492)	Rs. 3500	Rs. 3500	Rs. 3500	Rs. 3500	Not Applicable	Not Applicable	Rs. 3500 (Discount 10%)	Rs. 3500	Rs. 3500	
	Locker Rural	Small / Per Year (125x175x492)	Rs. 800	Rs. 800	Rs. 800	Rs. 800	Not Applicable	Not Applicable	Rs. 800 (Discount 50%)	Rs. 800	Rs. 800	
		Medium / Per Year (125x324x492)	Rs. 2000	Rs. 2000	Rs. 2000	Rs. 2000	Not Applicable	Not Applicable	Rs. 2000 (Discount 20%)	Rs. 2000	Rs. 2000	
		Large / Per Year (159x424x492)	Rs. 3500	Rs. 3500	Rs. 3500	Rs. 3500	Not Applicable	Not Applicable	Rs. 3500 (Discount 10%)	Rs. 3500	Rs. 3500	
	Loss of locker key (Locker break open)	Excluding Actuals	Rs. 500	Rs. 500	Rs. 500	Rs. 500	Not Applicable	Not Applicable	Rs. 500	Rs. 500	Rs. 500	
	Delay in Locker rent	Per Month	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Not Applicable	Not Applicable	Rs. 100	Rs. 100	Rs. 100	
	Service Requests	Stop Payment through Branch	Per instruction	Rs. 100	Rs. 100	Rs. 100	Not Applicable	Rs. 100	Not Applicable	Rs. 100	Rs. 100	Rs. 100
		Stop Payment Revoke Branch	Per instruction	Rs. 100	Rs. 100	Rs. 100	Not Applicable	Rs. 100	Not Applicable	Rs. 100	Rs. 100	Rs. 100
Stop Payment through Net Banking		Per instruction	NIL	NIL	NIL	Not Applicable	NIL	Not Applicable	NIL	Not Applicable	NIL	
Stop Payment Revoke Net Banking		Per instruction	NIL	NIL	NIL	Not Applicable	NIL	Not Applicable	NIL	Not Applicable	NIL	
Stop Payment through SMS Banking		Per instruction	Rs. 100	Rs. 100	Rs. 100	Not Applicable	Rs. 100	Not Applicable	Rs. 100	Rs. 100	Rs. 100	
Stop Payment Revoke SMS Banking		Per instruction	Rs. 100	Rs. 100	Rs. 100	Not Applicable	Rs. 100	Not Applicable	Rs. 100	Rs. 100	Rs. 100	
Change of product code(Upgrade/Degradation)		NIL	NIL	NIL	NIL	NIL	Not Applicable	Not Applicable	NIL	NIL	NIL	
Interest certificate issue from Branch		Per instance	Rs.100	Rs.100	Rs.100	Rs.100	Rs.100	Rs.100	Rs.100	Rs.100	Rs.100	
Interest certificate issue from Net Banking		Per instance	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	
Balance certificate issue		Per instance	Rs. 100	NIL	NIL	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	
Photo/Signature/Address Attention/Verification		Per instance	Rs. 100	Rs. 100	NIL	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	
Retrieval/enquiry of records older than 12 months		Per instance	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	
Account Closure		Before 12 months	Rs. 100	Rs. 250	Rs. 500	Rs. 100	Rs. 100	Rs. 100	NIL	Rs. 100	Rs. 550	
Account Closure		After 12 months	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	
Insurance on ATM Card	Accidental Insurance on ATM Card	NA	Rs. 2,00,000 (Against Platinum cards)	Rs. 2,00,000 (Against Platinum cards)	NA	NA	Not Applicable	NA	NA	Rs. 2,00,000 (Against Platinum cards)		
Cash Deposit Charges for SDN	Small Denomination Notes (Rs.10 or below)	Per Packet (1 Packet = 100 notes)	Rs.5	Rs.5	Rs.5	Rs.5	Rs.5	NA	Rs.5	Rs.5	NA	