

Product Code	Category	Sub Category	1001	1012	1013	1002	1005	1004	1003	1010	1025	1026	1004	
			SAVINGS SILVER	SAVINGS GOLD	SAVINGS PLATINUM	DIIG MEMBERS	SAVINGS SCHOLARSHIP	SAVINGS SMALL	SAVINGS STAFF	SAVINGS RUC ACCOUNT	1000	Corporate Salary	NORMAL SAVINGS	
Non Maintenance Charges			10% of the shortfall, Minimum Rs. 50 and Maximum Rs. 200	10% of the shortfall, Minimum Rs. 100 and Maximum Rs. 500	10% of the shortfall, Minimum Rs. 100 and Maximum Rs. 1000	NIL	NIL	NIL	NIL	NIL	5% of the shortfall, Minimum Rs. 20 and Maximum Rs. 200	NIL	10% of the shortfall, Minimum Rs. 50 and Maximum Rs. 300	
Fund Transfers	NEFT @ Branch	Upto Rs. 10,000	NIL	NIL	NIL	NIL	NIL	Not Applicable	NIL	NIL	NIL	NIL	NIL	
		10,000 to 1 Lakh	NIL	NIL	NIL	NIL	NIL	Not Applicable	NIL	NIL	NIL	NIL	NIL	
	RTGS @ Branch	1 Lakh to 10 Lacks	NIL	NIL	NIL	NIL	NIL	Not Applicable	NIL	NIL	NIL	NIL	NIL	
		2 Lakh and Above	NIL	NIL	NIL	NIL	NIL	Not Applicable	NIL	NIL	NIL	NIL	NIL	
	RTGS @ Net Banking	Upto Rs. 1 Lacs	NIL	NIL	NIL	NIL	NIL	Not Applicable	NIL	NIL	NIL	NIL	NIL	
		Above Rs. 1 Lacs	Rs.25	Rs.25	Rs.25	Rs.50	Rs.50	Not Applicable	Rs.50	Rs.50	Rs.50	Rs.50	Rs.50	
	IMPS	Upto Rs. 1,000	NIL	NIL	NIL	NIL	NIL	Not Applicable	NIL	NIL	NIL	NIL	NIL	
		Rs. 1,000 to 1,00,000	2	2	2	2	2	Not Applicable	2	2	2	2	2	
		1,00,000 to 2,00,000	2	2	2	2	2	Not Applicable	2	2	2	2	2	
		2,00,000 to 1,00,00,000	4	4	4	4	4	Not Applicable	4	4	4	4	4	
1,00,00,000 to 1,00,00,00,000		8	8	8	8	8	Not Applicable	8	8	8	8	8		
APPS-Office		0.5% of the fund flow + 0.25% Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow+0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow+0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow+0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow+0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow+0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow+0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow+0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow+0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow+0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow+0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow+0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	
	Balance Entitled	NIL	NIL	NIL	NIL	NIL	Not Applicable	NIL	NIL	NIL	NIL	NIL	NIL	
	APPS-Office	Rs. 0.1	Rs. 0.1	Rs. 0.1	Rs. 0.1	Rs. 0.1	Not Applicable	Rs. 0.1	Rs. 0.1	Rs. 0.1	Rs. 0.1	Rs. 0.1	Rs. 0.1	
Cash Transactions	Cash Deposit @ Branch and Recycle	5 Tens free thereafter Rs.150 per transaction	5 Tens free thereafter Rs.150 per transaction	5 Tens free thereafter Rs.150 per transaction	5 Tens free thereafter Rs.150 per transaction	5 Tens free thereafter Rs.150 per transaction	5 Tens free thereafter Rs.150 per transaction	5 Tens free thereafter Rs.150 per transaction	5 Tens free thereafter Rs.150 per transaction	5 Tens free thereafter Rs.150 per transaction	5 Tens free thereafter Rs.150 per transaction	5 Tens free thereafter Rs.150 per transaction	5 Tens free thereafter Rs.150 per transaction	
		Cash deposit through APFS-offices	0.5% of the fund flow+0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow+0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow+0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow+0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow+0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow+0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow+0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow+0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow+0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow+0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow+0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow+0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000
	Cash Deposit through APFS-onus	Rs. 0.1	Rs. 0.1	Rs. 0.1	Rs. 0.1	Rs. 0.1	Not Applicable	Rs. 0.1	Rs. 0.1	Rs. 0.1	Rs. 0.1	Rs. 0.1	Rs. 0.1	
	Cash Deposit through MATM	Upto limit Assigned to BC	Upto limit Assigned to BC	Upto limit Assigned to BC	Upto limit Assigned to BC	Upto limit Assigned to BC	Upto limit Assigned to BC	Upto limit Assigned to BC	Upto limit Assigned to BC	Upto limit Assigned to BC	Upto limit Assigned to BC	Upto limit Assigned to BC	Upto limit Assigned to BC	
	Cash withdrawal @ Branch	NIL	NIL	NIL	NIL	NIL	Not Applicable	NIL	NIL	NIL	NIL	NIL	NIL	
	Debit Card/ATM Charges	Cash withdrawal through APFS Off us	0.5% of the fund flow + 0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow + 0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow + 0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow + 0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow + 0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow + 0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow + 0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow + 0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow + 0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow + 0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow + 0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000	0.5% of the fund flow + 0.25%Maximum Rs. 15). Nil for transactions upto Rs.1000
			Cash withdrawal through APFS On us	Rs. 0.1	Rs. 0.1	Rs. 0.1	Rs. 0.1	Rs. 0.1	Not Applicable	Rs. 0.1	Rs. 0.1	Rs. 0.1	Rs. 0.1	Rs. 0.1
		ATM Card insurance charges - Primary (Normal RuPay)	NIL	NIL	NIL	NIL	NIL	Not Applicable	NIL	NIL	NIL	NIL	NIL	NIL
		ATM Card insurance charges - Add-on (Normal RuPay)	Rs.150	NA	NA	NA	Rs.150	Rs.150	Not Applicable	Rs.150	Rs.150	Rs.150	Rs.150	Rs.150
		ATM Card Annual charges - Primary (Normal RuPay)	Rs.150	NA	NA	NA	Rs.150	Rs.150	Not Applicable	Rs.150	Rs.150	Rs.150	Rs.150	Rs.150
ATM Card Annual charges - Add-on (Normal RuPay)		Rs.150	NA	NA	NA	Rs.150	Rs.150	Not Applicable	Rs.150	Rs.150	Rs.150	Rs.150	Rs.150	
Platinum Card insurance charges - Primary		NIL	NIL	NIL	NIL	NA	NA	NA	NA	NA	NA	NA	NA	
Platinum Card annual charges - Primary		NA	Rs.175 (First Year Nil)	NIL	NA	NA	NA	NA	NA	NA	NA	NA	NA	
Duplicate Platinum card insurance - Primary & Add-on		NA	Rs.175	Rs.175	NA	NA	NA	NA	NA	NA	NA	NA	NA	
Platinum Card insurance charges - Add-on		NA	Rs.175	Rs.175	NA	NA	NA	NA	NA	NA	NA	NA	NA	
Existing Gold and Diamond Cards annual charges - Primary	NA	Rs.150 (Existing Cards)	NIL	NA	NA	NA	NA	NA	NA	NA	NA	NA		
Existing Gold and Diamond Cards annual charges - Add-on	NA	Rs.150 (Existing Cards)	Rs.150 (Existing Cards)	NA	NA	NA	NA	NA	NA	NA	NA	NA		
Duplicate Premium (Green) Issuance	NIL	NIL	NIL	NIL	NIL	Not Applicable	NIL	NIL	NIL	NIL	NIL	NIL		
Duplicate Card Issue (Normal RuPay)	Rs.150	NA	NA	NA	Rs.150	Rs.150	Not Applicable	Rs.150	Rs.150	Rs.150	Rs.150	Rs.150		
Cheque/DD Related Services	Transaction Charges at Other Bank's ATM	5 Transactions Free per month (Including balance enquiry) Thereafter Rs. 20 for cash withdrawal Rs. 8 for balance enquiry	10 Transactions Free per month for gold cards and 20 transactions free per month for platinum cards (including balance enquiry) Thereafter Rs. 20 for cash withdrawal Rs. 8 for balance enquiry	15 Transactions Free per month for diamond cards and 20 transactions free per month for platinum cards (including balance enquiry) Thereafter Rs. 20 for cash withdrawal Rs. 8 for balance enquiry	5 Transactions Free per month (including balance enquiry) Thereafter Rs. 20 for cash withdrawal Rs. 8 for balance enquiry	5 Transactions Free per month (including balance enquiry) Thereafter Rs. 20 for cash withdrawal Rs. 8 for balance enquiry	5 Transactions Free per month (including balance enquiry) Thereafter Rs. 20 for cash withdrawal Rs. 8 for balance enquiry	5 Transactions Free per month (including balance enquiry) Thereafter Rs. 20 for cash withdrawal Rs. 8 for balance enquiry	5 Transactions Free per month (including balance enquiry) Thereafter Rs. 20 for cash withdrawal Rs. 8 for balance enquiry	5 Transactions Free per month (including balance enquiry) Thereafter Rs. 20 for cash withdrawal Rs. 8 for balance enquiry	5 Transactions Free per month (including balance enquiry) Thereafter Rs. 20 for cash withdrawal Rs. 8 for balance enquiry	5 Transactions Free per month (including balance enquiry) Thereafter Rs. 20 for cash withdrawal Rs. 8 for balance enquiry	5 Transactions Free per month (including balance enquiry) Thereafter Rs. 20 for cash withdrawal Rs. 8 for balance enquiry	5 Transactions Free per month (including balance enquiry) Thereafter Rs. 20 for cash withdrawal Rs. 8 for balance enquiry
		Card Type	Normal RuPay	Platinum RuPay	Platinum RuPay	Normal RuPay	Normal RuPay	Not Applicable	Normal RuPay	Normal RuPay	Platinum RuPay	Normal RuPay	Normal RuPay	Normal RuPay
	Cheque book request	18 Cheque book of 15 leaves only. Rs.5 per cheque leaf post stage fee of Rs.20/leaf	15 Cheque leaves free half yearly, thereafter Rs. 5 per cheque leaf	30 Cheque leaves free half yearly, thereafter Rs. 5 per cheque leaf	60 Cheque leaves free half yearly, thereafter Rs. 5 per cheque leaf	Not Applicable. However standard charge applicable per cheque book	15 Cheque leaves free half yearly, thereafter Rs. 5 per cheque leaf.	Not Applicable	15 Cheque leaves free half yearly, thereafter Rs. 5 per cheque leaf.	15 Cheque leaves free half yearly, thereafter Rs. 5 per cheque leaf.	15 Cheque leaves free half yearly, thereafter Rs. 5 per cheque leaf.	15 Cheque leaves free half yearly, thereafter Rs. 5 per cheque leaf.	15 Cheque leaves free half yearly, thereafter Rs. 5 per cheque leaf.	15 Cheque leaves free half yearly, thereafter Rs. 5 per cheque leaf.
		Pay Order Issue - by transfer/cash	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000
	DD - drawn on branches - by transfer/cash	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000
		DD - drawn on correspondent bank - transfer/cash	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000	Rs. 2 per 1000 Minimum Rs. 50 Maximum Rs. 15000
	Cancellation/Duplicate Issue of DD & PO - Our Bank	Per Instrument	Rs. 50	Rs. 50	Rs. 50	Rs. 50	Rs. 50	Rs. 50	Rs. 50	Rs. 50	Rs. 50	Rs. 50	Rs. 50	Rs. 50
		Local clearing - outward	NIL	NIL	NIL	NIL	NIL	Not Applicable	NIL	NIL	NIL	NIL	NIL	NIL
	Cheque returned - local clearing inward due to reasons other than connectivity	Per Instrument	Rs. 50	Rs. 50	Rs. 50	Rs. 50	Rs. 50	Not Applicable	Rs. 50	Rs. 50	Rs. 50	Rs. 50	Rs. 50	Rs. 50
		Cheque returned - local clearing outward	Per Instrument	Rs. 150	Rs. 150	Rs. 150	Rs. 150	Rs. 150	Not Applicable	Rs. 150	Rs. 150	Rs. 150	Rs. 150	Rs. 150
Outstation collection - inward		Per Instrument + Actuals	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Not Applicable	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	
Cheque returned charges - outstation collection outward		Actuals	Actuals	Actuals	Actuals	Actuals	Actuals	Not Applicable	Actuals	Actuals	Actuals	Actuals	Actuals	
Cheque returned charges - outstation collection inward		Insufficient Funds: Rs. 350 + OCC handling charges as incurred Others: Rs. 150 + OCC handling charges as incurred	Insufficient Funds: Rs. 350 + OCC handling charges as incurred Others: Rs. 150 + OCC handling charges as incurred	Insufficient Funds: Rs. 350 + OCC handling charges as incurred Others: Rs. 150 + OCC handling charges as incurred	Insufficient Funds: Rs. 350 + OCC handling charges as incurred Others: Rs. 150 + OCC handling charges as incurred	Insufficient Funds: Rs. 350 + OCC handling charges as incurred Others: Rs. 150 + OCC handling charges as incurred	Insufficient Funds: Rs. 350 + OCC handling charges as incurred Others: Rs. 150 + OCC handling charges as incurred	Insufficient Funds: Rs. 350 + OCC handling charges as incurred Others: Rs. 150 + OCC handling charges as incurred	Insufficient Funds: Rs. 350 + OCC handling charges as incurred Others: Rs. 150 + OCC handling charges as incurred	Insufficient Funds: Rs. 350 + OCC handling charges as incurred Others: Rs. 150 + OCC handling charges as incurred	Insufficient Funds: Rs. 350 + OCC handling charges as incurred Others: Rs. 150 + OCC handling charges as incurred	Insufficient Funds: Rs. 350 + OCC handling charges as incurred Others: Rs. 150 + OCC handling charges as incurred	Insufficient Funds: Rs. 350 + OCC handling charges as incurred Others: Rs. 150 + OCC handling charges as incurred	Insufficient Funds: Rs. 350 + OCC handling charges as incurred Others: Rs. 150 + OCC handling charges as incurred
Statement/Passbook	New Passbook (Free if subsequent)	NIL	NIL	NIL	NIL	NIL	Not Applicable	NIL	NIL	NIL	NIL	NIL	NIL	
	Duplicate passbook (non lost passbook)	Per Passbook	Rs. 150	Rs. 150	Rs. 150	Rs. 150	Rs. 150	Not Applicable	Rs. 150	Rs. 150	Rs. 150	Rs. 150	Rs. 150	
	Account Statement	Per Statement	Rs. 50	NIL	NIL	Rs. 50	Rs. 50	Rs. 50	Rs. 50	Rs. 50	NIL	Rs. 50	Rs. 50	
Locker Metro	Per Statement	Rs. 50	NIL	NIL	Rs. 50	Rs. 50	Rs. 50	Rs. 50	Rs. 50	NIL	Rs. 50	Rs. 50	Rs. 50	
	Small / Per Year (125x425x482)	Rs. 1500	Rs. 1500	Rs. 1500	Rs. 1500	Rs. 1500	Not Applicable	Rs. 1500 (Discount 20%)	Rs. 1500	Rs. 1500	Rs. 1500	Rs. 1500	Rs. 1500	
	Medium / Per Year (125x525x482)	Rs. 3250	Rs. 3250	Rs. 3250	Rs. 3250	Rs. 3250	Not Applicable	Rs. 3250 (Discount 20%)	Rs. 3250	Rs. 3250	Rs. 3250	Rs. 3250	Rs. 3250	
Large / Per Year (155x425x482)	Rs. 5000	Rs. 5000	Rs. 5000	Rs. 5000	Rs. 5000	Not Applicable	Rs. 5000 (Discount 15%)	Rs. 5000	Rs. 5000	Rs. 5000	Rs. 5000	Rs. 5000		

Locker Related Services	Locker Urban	Small / Per Year (125x175x492)	Rs. 1200	Rs. 1200	Rs. 1200	Rs. 1200	Not Applicable	Not Applicable	Rs. 1200 (Discount 50%)	Rs. 1200	Rs. 1200	Rs. 1500 (Discount 30%)	Rs. 1200	
		Medium / Per year (125x324x492)	Rs. 3000	Rs. 3000	Rs. 3000	Rs. 3000	Not Applicable	Not Applicable	Rs. 3000 (Discount 20%)	Rs. 3000	Rs. 3000	Rs. 3000	Rs. 3000	
	Locker Semi Urban	Large / Per Year (159x424x492)	Rs. 4500	Rs. 4500	Rs. 4500	Rs. 4500	Not Applicable	Not Applicable	Rs. 4500 (Discount 10%)	Rs. 4500	Rs. 4500	Rs. 5000 (Discount 10%)	Rs. 4500	
		Small / Per Year (125x175x492)	Rs. 800	Rs. 800	Rs. 800	Rs. 800	Not Applicable	Not Applicable	Rs. 800 (Discount 50%)	Rs. 800	Rs. 800	Rs. 1000 (Discount 30%)	Rs. 800	
	Locker Rural	Medium / Per year (125x324x492)	Rs. 2000	Rs. 2000	Rs. 2000	Rs. 2000	Not Applicable	Not Applicable	Rs. 2000 (Discount 20%)	Rs. 2000	Rs. 2000	Rs. 2000	Rs. 2000	
		Large / Per Year (159x424x492)	Rs. 3500	Rs. 3500	Rs. 3500	Rs. 3500	Not Applicable	Not Applicable	Rs. 3500 (Discount 10%)	Rs. 3500	Rs. 3500	Rs. 3500	Rs. 3500	
	Service Requests	Loss of locker key (Locker break open)	Excluding Actuals	Rs. 500	Rs. 500	Rs. 500	Rs. 500	Not Applicable	Not Applicable	Rs. 500	Rs. 500	Rs. 500	Rs. 500	Rs. 500
		Stop Payment through Branch	Per instruction	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Not Applicable	Not Applicable	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100
		Stop Payment Revolve Branch	Per instruction	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Not Applicable	Not Applicable	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100
		Stop Payment through Net Banking	Per instruction	NIL	NIL	NIL	NIL	Not Applicable	Not Applicable	NIL	NIL	NIL	NIL	NIL
Stop Payment Revolve Net Banking		Per instruction	NIL	NIL	NIL	NIL	Not Applicable	Not Applicable	NIL	NIL	NIL	NIL	NIL	
Stop Payment through SMS Banking		Per instruction	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Not Applicable	Not Applicable	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	
Stop Payment Revolve SMS Banking		Per instruction	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Not Applicable	Not Applicable	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	
Change of product/ code/upgrade/downgrade		NIL	NIL	NIL	NIL	NIL	Not Applicable	Not Applicable	NIL	NIL	NIL	NIL	NIL	NIL
Interest certificate issue from Branch		Per instance	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100
Interest certificate issue from Net Banking		Per instance	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL
Balance certificate issue	Per instance	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	
Photo/Signature/Address Interruption/Verification	Per instance	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	
Retrieval/Enquiry of records older than 12 months	Per instance	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	Rs. 100	
Account Closure	Before 12 months	Rs. 100	Rs. 250	Rs. 500	Rs. 100	Rs. 100	Rs. 100	Rs. 100	NIL	NIL	NIL	NIL	Rs. 100	
Account Closure	After 12 months	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	NIL	
Insurance on ATM Card	Accidental Insurance on ATM Card	NA	NA	Rs. 2,00,000 (Against Platinum cards)	Rs. 2,00,000 (Against Platinum cards)	NA	NIL	Not Applicable	NA	NA	Rs. 2,00,000 (Against Platinum cards)	NA	NA	
Cash Report Charges for 30N	For Small Denomination Notes (Rs. 10 or 20)	Per Packet (1 Packet = 100 notes)	Rs.5	Rs.5	Rs.5	Rs.5	Rs.5	NA	NA	NA	NA	NA	Rs.5	
SMS Charges	SMS Alert Charges (quarterly)	NA	Rs.15	Rs.15	Rs.15	Rs.15	NIL	NIL	NIL	NIL	NIL	Rs.15	Rs.15	

* CST shall be applicable